

Certificate III in Retail

SIR30207

Course Introduction:

The nationally recognised **Certificate III in Retail** qualification is designed to for those people considering a career in the retail industry.

This qualification provides the skills and knowledge for an individual to be competent in retail operations and/or supervision with the need to apply discretion and judgement. Work would be undertaken in various retail store settings, such as specialty stores, supermarkets, department stores and retail fast food outlets. Individuals may have some responsibility for others and provide or hold specific coordination or support responsibilities within a store team

There are **no prerequisite requirements** for this course.



Why choose Training at Key Employment?

We have used our intimate knowledge of the training and assessment arena and have developed a course that is user friendly.

We can tailor a program to suit any individuals work commitments and this can include a mix of self paced and face to face delivery or attending some days on one course and other days on a subsequent course.

When you undertake this course with us our trainers are on tap to provide you with any assistance you require, email, telephone or in person - and **we will help you.**

We believe that **great trainers** have a **confident, clear and engaging** style of delivery.

Quality, Flexibility, Customer Service, Support, Positive Learner Experiences and Outcomes are the things that make **Training at Key Employment** stand out.

Excellent Retail Service is the KEY!



Preferred Pathways into the Qualification:

Those wishing to gain entry into the Certificate III in Retail will be recognised as competent, through a recognised training program or recognition process such as Certificate II in Retail

OR

Have sufficient relevant retail employment experience to equate to the above or indicate likely success at this level of qualification.

Qualification & Recognition:

Upon successful completion of this program, students will be awarded the nationally recognised qualification **Certificate III in Retail SIR30207**.

Course Units:

The SIR30207 Certificate II in Retail comprises of **10** units:

3 Core units and 7 Electives.

Core Units:

SIRXCCS003A	Coordinate interaction with customers
SIRXOHS002A	Maintain store safety
SIRXRSK002A	Maintain store security

Elective Units:

SIRXADM002A	Coordinate retail office
SIRXFIN003A	Produce financial reports
SIRXICT003A	Operate retail information technology systems
SIRXINV002A	Maintain and order stock
SIRXMER002A	Coordinate merchandise presentation
SIRXMER005A	Create a display
SIRXSLS003A	Coordinate sales performance

For further information and enrolment details contact Training at Key Employment:

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