



Employment



June Newsletter

Dear Valued Client,

Where has the year gone? We are now well and truly into the month of June and the year is running fast. We hope that you enjoy our End of Financial Year newsletter with lots of information and a brand new format in newsletter layout.....

With all the rain, floods and horrible news that has been happening, we thought to kick this newsletter off with a joke and something to laugh at.

"How was your game, dear?" asked Jack's wife Tracy.

"Well, I was hitting pretty well, but my eyesight's gotten so bad I couldn't see where the ball went," he answered.

"But you're 75 years old, Jack!" admonished his wife, "Why don't you take my brother Scott along?"

"But he's 85 and doesn't play golf anymore," protested Jack.

"But he's got perfect eyesight. He would watch the ball for you," Tracy pointed out.

The next day Jack teed off with Scott looking on. Jack swung and the ball disappeared down the middle of the fairway. "Do you see it?" asked Jack.

"Yup," Scott answered.

"Well, where is it?" yelled Jack, peering off into the distance.

"I forgot."

We hope you enjoy the rest of our newsletter which includes:

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- [Key Employment turns 20!!](#)
- [Employer Feedback](#)
- [KiKASS gets a facelit](#)
- [Tips, Hints and other helpful points](#)

CEO Welcome - 15 June 2011

Brrrrr! Its cold and wet. A full months rain in a day! I for one am sick of it. I am glad I don't manufacture sunscreen. We are used to various weather patterns and I reckon local people are great at accepting all kinds of highs and lows. After all we live on the coast and the mountains and take it all in our stride. But enough is enough!

We are waiting for the Macleay to peak this afternoon to see if our office in Kempsey goes under. Meanwhile Mark and Marijke are using their mobiles to check on our clients and to help them any way we can. That's one good thing that comes from all of this weather...the spirit of cooperation and team work that we show each other.



Chris Worboys - CEO

As much as the rain dampens my spirit I had some good news to raise them up again. Our performance reports for May show we remain way above national average for placing people with a disability into local work.

Our aim is to be the best employment service in the land and we are getting closer and closer every month. One of the reasons for our success is our latest range of wage assistance we offer business. For a keen worker in a job of 15 hours a week we will reimburse his or her wages for up to 6 months.

Think about it! Here's your chance to get a worker trained your way just in time for the Christmas period for free! Call us and see how it will work for you. Its one way to cope with the rain. Get some extra help for free and get your business ready for the sunshine.

Chris Worboys

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Key Employment turns 20!!

A little more about our 20th Anniversary!

August 2011 will see Key Employment celebrate our 20th Anniversary and plans are well underway to include our business partners.

We will be contacting you soon to invite you to join us in our celebrations. Make sure you are available the early part of August!

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Employer Feedback

We value feedback from our Employers as it is you that brings in business for our service and to provide jobs and training for our clients.

We have compiled another quick survey that we would appreciate if you could spare five minutes from your busy schedule to complete.

In showing our appreciation, we would like to offer the sixth respondent a \$50 shopping voucher to the store of your choice.

Simply fill in the survey to be in the running at: <http://www.surveymonkey.com/s/ZRMJWMV>

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KiKASS re-launched



Great news we are close to the launch of the 2011 KIKASS program. If you are thinking about employing an apprentice to start later this year or early next, contact Simon on 1300 KEY JOBS or 1300 539 562.

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Tips, hints and helpful points

Three tips for surviving difficult conversations:

No one is immune to workplace tensions: It is inevitable that you will have some trying conversations with colleagues or clients. Here are three ways to reach a productive outcome, no matter how tough things get

1. Keep it civil. Don't turn the conversation into a combat with a winner and a loser. Everyone looks bad when the discussion turns toxic.
2. Don't rehearse. When you know things are going to be tough, it's tempting to practice what you're going to say ahead of time. But this is a conversation — not a performance. Instead, know where you stand but be open enough to listen and react.
3. Resist making assumptions. You don't have access to anyone's intentions but your own. Don't assume that you know where your counterpart is coming from or how they view the problem. Instead, ask for their perspective.

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